



## UrbnRok 10 Year Warranty

USP Designs Limited (USP) the manufacturer of UrbnRok warrants to the owner of the original installation that UrbnRok, when installed in accordance with UrbnRok current installation procedures shall be free from manufacturing defects for a period of ten (10) years from the date of completion of installation of the product.

The sole responsibility and liability of USP during the warranty period shall be at the option of USP to either replace or refund the purchase price of the UrbnRok products shown to be defective.

During the first five (5) years following completion of installation, USP shall be responsible for either replacement of the product found by it to be defective or, at the option of USP to pay the product replacement cost, but in no case more than the original invoice cost of the product found to be defective. During the second five (5) years of the warranty period, USP will pay fifty percent (50%) of the original invoice price of the defective product. Under no circumstances will USP be responsible for the cost of other material or products in addition to the UrbnRok product which is the subject of this warranty, nor will USP pay for the cost of removal or installation of the defective product, unless installed by USP directly.

In order for USP to respond under this warranty, the defects that appear or should have been discovered after the exercise of reasonable diligence. USP or authorized agents must be permitted to inspect the product and thereafter to follow USP warranty services procedures. All decisions regarding the existence of manufacturing defects or affecting this warranty shall be made by USP and shall be final binding upon the parties.

This warranty applies to products that have been maintained according to the UrbnRok Care and Maintenance Instructions. This warranty does not cover damages caused by mishandling, misuse, and damage from excessive heat or uneven exposure to weather conditions physical or chemical abuse, or uses of products exposed to outside weather and climate conditions. In addition, USP shall not be responsible for any damage or injury caused in whole or in part by acts of God, climate, job site conditions, architectural and engineering design, structural movement, acts of vandalism, accident, war, nor defective or improper workmanship by the installer or any laborer, nor any other damage or injury not solely and directly caused by defects in products covered by this warranty. This warranty is issued to the original owner of the structure into which the warranted product was installed and expires upon transfer of the ownership of the structure to a third party.

This is the only product warranty made by USP for UrbnRok products. No representative, dealer or any other person is authorized to make any warranty, representation or promise on behalf of USP with respect to UrbnRok products. No terms or conditions other than those stated herein, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon USP unless made in writing and signed by an authorized employee of USP. This warranty shall be null and void unless the products have been paid for in full.

This warranty shall be interpreted exclusively under UK law.

USP SHALL HAVE NO LIABILITY FOR ANY OTHER LOSS, DAMAGE OR EXPENSE, ARISING OUT OF OR IN CONNECTION WITH THE INSTALLATION OF UrbnRok product. IN NO EVENT SHALL USP BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, CONSEQUENTIAL OR ANY SIMILAR DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION OR ANY OTHER LOSS), WHETHER OR NOT CAUSED BY OR RESULTING FROM THE NEGLIGENCE OF USP EVEN IF USP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTIES EXPRESSED OR IMPLIED.

Claims of warranty must be made in writing and mailed/emailed along with a copy of an original invoice to: USP Designs Limited, Unit 3c, Gatwick Gate Industrial Estate, Charlwood Road, Crawley, West Sussex, RH11 0TG