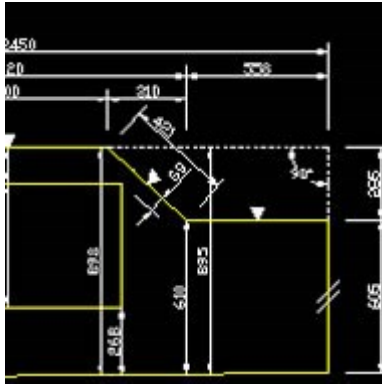


## Templating and Fitting checklist

### Measuring (templating) and fitting kitchen and bathroom worktops

#### Preparation for measuring (templating) your worktops



UrbnRok is very heavy. It weighs more than 35 kilograms per square metre.

Please ensure that cabinets are secured firmly to the wall, are level and have sufficient braces and that the floor can support the weight of granite worktops.

Final locations of sinks, hobs, taps or any other fittings must be decided upon before templating can be completed.

Please ensure cabinets and supports are not moved after we have been to template. Measurements taken at that time are crucial to ensure a good fitting environment. Changes after we have taken our measurements and templates are likely to cause significant difficulties and could be very costly to deal with.

0%waste- To produce your surfaces from a slab we use the best nesting technology for cut optimization, so we use as less slabs as possible.

The remainder of the material, from the 35mm piece from your tap hole to the corners that you requested to have a radius. All is Used.

The pieces are used to produce table tops, splashbacks and samples a percentage of this profit goes directly to support our partner organisations like Green Piece, Open Arms, Living Wage Foundation, Frack of, Keep Brighton Clean, Local school in PK.

the allocated slabs for the project, we will be able to offer them to you at a reduced cost. An incentive to reduce all waste.

UrbnRok has more than 90% recycled content and it is 100% recyclable into new material with our process. Our operation dose not just produce 0% waste, we are responsible for removing circa of 50tones of waste from the landfills every month. The only waste in the UrbnRok world is the one that we take from landfills on a daily bases.

#### Joints

By its very nature, UrbnRok is a dense and heavy material so it is not practical to provide lengths of UrbnRok worktops in excess of 3.6 metres (unless specifically requested in a bespoke solution). We also reserve the right to add joints where necessary to conform with health and safety guidelines or where access is restricted. this will be approved with your sign off production drawings.

#### Delivery and Fitting

We operate National Wide throughout the UK and within parts of the EU.  
We normally deliver and fit within 2 weeks of an order being placed.

#### Remove any cupboard fronts and other items that may get damaged

When handling UrbnRok, our fitters are extremely careful. However, the worktops are very heavy and can be difficult to handle in confined spaces in kitchens and bathrooms. Therefore please remove cupboard fronts and any other items that may get damaged during fitting of worktops. We can not take responsibility for damage to such items that are left in place.

## Fitting sinks in worktops



Please ensure that suitable space and support is provided for the sinks. In most cases a sink will come with fitting instructions that will explain how to adapt the base unit to provide adequate room and support for the sink.

Our templater will be able to explain what needs to be done by you (or your builder or kitchen fitter) before or after our worktop fitters do their work. If our fitters need to do extra work when they arrive to accommodate sinks they may need to make an additional charge at the time.

### Heavy Undermounted Sinks

In most cases heavy undermounted sinks, such as enamel sinks, recommend that a wooden frame is constructed all around the kitchen

sink and the gap between the worktop and sink sealed with silicone. In our experience, building a wooden support frame is best done after the worktop has been fitted. This will need to be done by you (or your builder or kitchen fitter). If this is the case our worktop fitters can help by gluing the sink to the bottom of the worktop so that the wooden frame can be constructed afterwards.

### Stainless Steel Undermounted Sinks

Our fitters will screw and glue stainless steel sinks to the worktop using sink clips (which normally come with the sink). They will also seal with clear silicone the joint between the worktop and sink.



### Fit splash backs

Please note walls are rarely straight or square consequently there may be small gaps between the granite worktop and the wall. Therefore we advise that a splash back is fitted with the granite worktop or the wall tiled after the worktop is fitted. Our fitting team may also need to slightly modify walls next to the worktop. Naturally every care is taken to minimise the impact and damage of such work, but Craftsman Ltd can not take responsibility for live plaster falls. It is the customers responsibility to prepare the walls appropriately and repair any such damage.

### Extra hands

On some occasions, especially when worktop pieces are particularly large and/or cumbersome (e.g. large islands of worktops), it may be necessary to arrange a extra people to assist in lifting and moving the worktops into place. The customer may provide the extra people and in this case Craftsman Ltd cannot accept liability for the wellbeing of those people or material will be handled by third parties. If the customer does not have additional helpers available, a separate charge may be levied by Craftsman Ltd for providing the necessary manpower. However, your templater will be able to identify such situations at an early stage, and all arrangements will be subject to negotiation.

## Water and Gas fitting

We fix sinks to the worktops and ensure hob cut out is correct as per approved drawings, but you should ask a suitably qualified plumber and gas fitter to connect the water and gas.

## Looking after your beautiful UrbnRok worktops

Our staff are happy to advise. And we provide all the information together with our care-kit.

## Defects and imperfections

All our slabs are scrutinized meticulously with a detailed quality control assessment before starting manufacture.

UrbnRok is a handmade material and on very rare occasions can have defects or imperfections due to the manufacture process working characteristics of materials.

There may be small chips which arised in the course of manufacture, delivery and/or installation. We reserve the right to replace or repair minor defects entirely at our own discretion. We also reserve the right to use chemical or resinous fillers, some of which may already be present in the granite worktop to effect any repairs.